

To: mail@lordthompsonmanor.com
Subject: Thank you message

My son, Cliff Denaro, had his wedding and reception at your facility on March 30th.

The whole experience was wonderful from the décor, inside and out, to the never-ending appetizers and the delicious meal.

However, what I appreciated the most was your wonderful staff. They were extremely helpful, courteous, and made us feel like we were visiting family. Although all were wonderful, I wanted to make special mention of Ted. He went above and beyond the call of duty. One particular instance was with my Dad. My father needs special attention since he came from the nursing home to attend the wedding. I had asked a friend to keep an eye on him because I had to be busy with the pictures, etc. I sat him down on your comfortable couch and brought him a drink and a plate of appetizers. I told him I would have to leave him for a while to do my thing, and Ted came right over and told me not to worry – he would keep an eye on him. After dinner, my Dad got very tired and he came right over to assist me to a bedroom. I can't tell you how much that meant to me. Because of Ted, I was able to enjoy my son's wedding.

Sincerely,
Ruth